




# web based bill reporting

information at your fingertips  
effective management  
improved efficiency and productivity  
dramatic cost reductions

**OnTrac**  
premium



Information at your fingertips  
Effective telemanagement  
Improved efficiency and productivity  
Dramatic cost reductions

**Finally!** An advanced, web based, tele-management software tool that incorporates all the functionality required to effectively manage a telecommunications infrastructure.

**OnTracPremium®** - our most sophisticated product - has been developed with numerous unique and innovative features. These have been continually enhanced to reflect industry trends for organizations that need to effectively and efficiently control and manage their communications expenditure. **OnTracPremium®** combines the **OnTrac®** standard suite of features that includes:

- the ability to integrate all bills for all accounts from all carriers
- carrier & service provider independency
- comprehensive web-based products with secure encrypted access management
- unique report view based on the user profile - CEO, CFO, IT manager etc.
- advanced graphical delivery systems

together with superior comprehensive, analytical reporting tools that are available from several modules, such as:

- Bill Management
- Call Management
- Traffic Management
- Call Centre Management
- Hierarchy Management
- Asset Management

**Bill Management** basically manages all your bills. There is no limit to the number of carriers/service providers, the number of accounts or the number of bills that can be processed. Bill analysis is an important cost management task that when manually performed can be unduly complex but nevertheless is essential in managing one of your largest business expenses.

**Call Management - Voice** - manages all your internal call detail records (CDR) generated from your PABX, Centrex service, or Key systems. When used in conjunction with the Bill Management module, **OnTracPremium®** can match CDR to bill records and provide a complete service and cost analysis down to extension or handset level.

**Call Management - Data** - provides communication managers with the ability to monitor the performance of permanent virtual connections of private or Carrier based Frame Relay or ATM and multiplexer links that are matched to the switched networks.

**Traffic Management** provides a view of all internal voice and data traffic. Required for managers responsible for networking voice and managing traffic routes, loads etc.

**Call Centre Management** provides analysis of all inbound and outbound call activity - suitable for managing those 1800 and 1300 services.

**Hierarchy Management** enables customers to dynamically manage their organizational hierarchy. Used for setting up and managing cost structures which can be based on cost centres, account codes, GL Codes, geographical and/or communications accounts.

**Asset Management** can be performed on a stand alone basis or as an integrated component of **OnTracPremium®** via the Pinnacle® Asset Management System. It is a comprehensive tool which enables all communication assets to be recorded, tracked, and costed - from issue of the initial purchase order through to component commissioning, fault recording, work order tracking and management, and costing. The asset management component can record details relating to PABXs, cable runs, handsets and other communication assets which need to be recorded, accounted for, and maintained.



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