



# web based bill reporting

information at your fingertips  
effective management  
improved efficiency and productivity  
dramatic cost reductions



a web based bill management service



Information at your fingertips  
Effective telemanagement  
Improved efficiency and productivity  
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**At last!** A tele-management tool that is simple to understand *and* cuts your mobile phone management and operating costs dramatically. Accessed, via a totally secure web site on the Internet, all the information regarding your mobile phone fleet is available at your fingertips!

**MobileTrac®** translates mobile phone bills into in-depth, graphical and comparable, easy-to-use reports ranging from a summary of the entire organization to a highly detailed analysis of an individual user. **MobileTrac®** provides an efficient and cost-effective solution for managing mobile fleets within medium to large organizations.

**MobileTrac®** assists you to immediately identify your most expensive mobile users, focusing on inefficient use, allowing you to increase efficiency amongst mobile phone users, and productivity within your organization.

**MobileTrac®** provides a wide range of historical and analytical reports that will allocate your bill into a variety of categories, such as, call types, diverted call costs, total number of outgoing calls through to the top 100 users by number of calls and average call duration, etc.

**MobileTrac®** takes data interpretation one step further by providing graphical reports for mobile calls, indicating peak and low usage periods, a comparison of mobile users within an organization and much more. **MobileTrac®** also provides cost comparisons by service provider, enabling quick and cost-effective management decisions to be made.

#### Carrier Management Reports

- *The Carrier Account Audit* provides a combined view of the mobile service provider accounts being used, highlighting total number of accounts and possible anomalies within accounts.

- *Current Expenditure by Carrier* identifies the expenditure with each mobile service provider/s.
- *Historic Account by Carrier* provides a graphical display over the previous 13 months that highlights the individual cost per month for each service provider.
- *Carrier Plan Comparison* allows you to compare your plan costs with those of other competitive service providers.

#### Management Exception Reports

24 standard reports provide a highly detailed view of how efficiently your mobile phones are being used. These reports range from top 100 mobiles by call cost, list of calls to specified numbers through to comparison of mobile numbers by call volume, total voice mail cost and total calls over \$x by a user.

The design of the **MobileTrac®** system ensures a high degree of flexibility that enables additional specialised reports to be developed as needs are identified.

#### Asset Management

The asset management module is designed to record and track the history of a mobile phone. For each mobile, information is retained on manufacturer, model, type of network, purchase date, plan type, owner and even insurance details. This information will enable the mobile manager to choose the most effective services for their organization. Some of the basic reports provided by the module are:

- Plan to Actual Spend
- Plan's Reaching Maturity - (30,60,90 days)
- Asset Summary
- Group/Division Usage
- Asset by Manufacturer
- Asset by Service Provider



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