

Information Release

Vircom is pleased to announce the release of OnTrac's Bill Validation Service

Sydney, Australia, December 18, 2001: The holy grail within telecommunications management has finally been attained with the release of *OnTrac's Bill Validation* service !.

Bill Validation is one of the most difficult tasks that an organisation faces when analysing it's telecommunication bills.

Were the correct tariffs used ?

Were those service and equipment charges correct ?

Were those mobile plans calculated correctly ?

These are just some of the questions raised whilst analysing bills. The mundane nature and the volume of paper involved does not allow for more than a cursory glance for inaccuracies.

OnTrac is now able to offer this proprietary analysis tool to manage tariffs for all the major carriers and service providers. OnTrac is able to breakdown a bill into its components and analyse these to ensure that the correct tariffs have been used on every single line item.

Bill Validation can manage intricate multi-rates, multiple products, geographical based charging for fixed line services and mobiles, capped rate services for all Australian carriers and service providers.

In-accuracy within telecommunication carrier billing systems is legendary. Often this is due to human error and the interpretation of automated business rules. This problem has increased significantly for organisations having large annual spends and individual tariff agreements with their service providers. Carrier billing staff now need to manage multiple, complex tariffs that are often reviewed and amended bi-annually whereas in the past standard rates were used and discounts applied. The mixture of services being offered means that organisations can shop between service providers to obtain the best rates but often loose out due to the dramatically increased margin for error when dealing with retail service providers.

The Bill Validation service is now available to all existing OnTrac Premium customers. It is also available as a turnkey service to telecommunication consultants and directly to organisations throughout Australia. Most studies are completed within 14 days with a comprehensive report and data-set being provided that is suitable for presentation to a service provider to substantiate a claim for an immediate refund.

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